Dear Patient,

Your health and well-being are our highest priority. At all times, we take the highest level of precautions to prevent the spread of infection, including the new coronavirus. You can learn more about these protocols, as well as how you can help keep yourself and those around you healthy, from the <u>American Dental Association's website</u>.

If you are healthy, there is no need to cancel your regularly scheduled dental appointment. We do ask you to arrive on time, rather than early, for your appointments to minimize the amount of time patients spend in the waiting area. [If you premedicate prior to dental treatment, please remember to do so.]

If you are experiencing flu-like symptoms or if you or those you are in close contact with have been exposed to the new coronavirus, contact our office and we will assist you with rescheduling your appointment for a later date to make sure you are free of COVID-19 symptoms. There will be no cancellation or rescheduling fees during this time.

If you or someone you are in close contact with have recently traveled to a country with outbreaks of COVID-19 or if you have been exposed to someone who was diagnosed with COVID-19 or quarantined as a precaution, wait 14 days before making an appointment to make sure you are free of COVID-19 symptoms.

We will continue to closely monitor updates from the CDC, the ADA, the World Health Organization and our state officials. In the case of new information, we will keep you informed of any changes to our procedures or appointments.

We ask you to use your best judgement and caution surrounding upcoming appointments and to call us if you have any questions about your appointment or oral health needs. We also encourage you to follow <u>prevention and safety guidelines established by the CDC</u>.